



Position: Support Service Worker **Status:** Casual

Hourly Wage: \$25.82 **Program:** CORE

Hawthorne Seniors Care Community is a not-for-profit seniors living community committed to providing compassionate, person-centered care in a safe, welcoming, and home-like environment. We support seniors to live with dignity, independence, and purpose.

Hawthorne Seniors Care Community is accepting applications for a **Support Service Worker** to join our team. The ideal candidate is flexible and able to work a variety of shifts, including days, evenings, and weekends.

About the Role

Reporting to the Director of Hospitality Services and receiving direction from the Resident Care Coordinator, the Support Service Worker provides a wide range of support services that contribute to resident comfort, safety, and quality of life. This includes cleaning, food service support, transportation, and general operational support within the Lodge and Cottages.

Key Responsibilities

- Safely transport residents, supplies, and equipment within the facility
- Plate and serve meals according to dietary, allergy, and texture requirements
- Operate commercial dishwashing equipment and clean kitchenware
- Wash, sanitize, and restock dishes, utensils, and kitchen supplies
- Perform daily and scheduled cleaning duties throughout resident areas
- Support laundry tasks including folding and organizing linens and clothing
- Assist with food preparation and kitchen clean-up
- Restock supplies and maintain organized storage areas
- Respond to resident requests within established guidelines
- Maintain safe use and care of equipment and service areas
- Follow infection control, sanitation, and safety procedures

Qualifications

- Completion of a Building Service Worker program (or equivalent)
- Food Safe Certificate
- WHMIS certification
- Minimum 1 year experience in a health care or residential setting preferred
- Strong teamwork, communication, and organizational skills
- Ability to work in a physically demanding environment

Interested applicants should email a resume and relevant supporting documents to hr@hawthornecare.com.

We thank all applicants, but only those applicants shortlisted will be contacted.